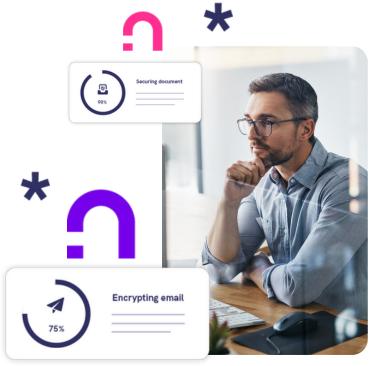PRODUCT DATA SHEET

Mailock Enterprise

Exchange confidential information using our Secure Email Gateway, available as a virtual appliance for easy deployment on-premise, or as part of our managed cloud-based service. Mailock's Secure Email Gateway integrates smoothly with existing mail flows, respecting CRM, anti-virus, server-side signature and data loss prevention.

FUNCTION	DESCRIPTION
Encryption triggers	Trigger the encryption process using configured rules within your mail server, such as recognising a pre-determined keyword within the message subject, a specific email domain, or X-headers. Alternatively, install the Mailock Gateway Outlook add-in to send secure messages from your desktop.
Secure read and reply	All recipients of a Mailock secure email are offered a 'zero download' option, where they can read messages for free without creating an account. Recipients who do create a free account can reply to secure emails at no extra cost.
Storage location	By default, Mailock stores encrypted content as BLOB (Binary Large OBject) files in Microsoft's Azure data centres within the EU. Other self-hosted storage options are available where this arrangement doesn't meet your information security or compliance requirements.
Storage period	All messages remain accessible within the live system for 365 days, after which they are archived for 6 years. During implementation, we will review this model with you to ensure it meets your information security and compliance needs.
Hosting	Use our fully managed, cloud-based hosting service for the secure email encryption gateway or host and manage the appliance within your own infrastructure.
Branding	Administrators can upload your business' logo to the admin portal, where the system will automatically apply company branding to Mailock notification emails and throughout the recipient read experience. This demonstrates to your customers that you take the security of their information seriously.
Microsoft 365 compatible	Mailock Gateway appliances can easily be integrated into your M365 email flow.
Webhooks integration	We offer a range of webhooks that can provide feedback for analytics regarding message status, including opens, downloads, and revoke requests.
Operator administration	Available to on-premise gateway users, the operator administration website provides configuration and system health monitoring capabilities.

mailock