DYNAMICS 365 SUPPLY CHAIN MANAGEMENT LICENSING

Dynamics 365 Supply Chain Management (SCM) is an ultra-intuitive dashboard designed to help businesses become more sustainable and resilient.

Think of SCM like a less chatty version of Amazon's AI assistant, Alexa. Just as Alexa brings data into one place and uses it to recommend actions, SCM joins up customers' data and supercharges it with predictive insights that lead to smarter decisions.

SCM gives manufacturers, distributors, and retailers a clearer picture of their operations and how to make them more effective. With this added visibility and awareness, they can create better products and achieve higher profits.

Before you go running off to sell SCM, there are some things you should be aware of:

- SCM is licensed per user
  - Depending on the customer's role, they may also need a Team Members or Ops – Activity licence to do their job
- It has a minimum purchase requirement of 20 base licences, which can also be met with a combination of SCM, Commerce, and Finance licences

- The application includes an Asset Management capacity of 100 physical assets per month, and an Intelligent Order Management capacity of 1,000 order lines per month
  - More capacity can be bought if needed

ADDITIONAL SUPPLY CHAIN MANAGEMENT APPLICATIONS AND CAPACITIES

Asset Management Capacities

Asset Management's capacity is 100 active or inactive physical assets per tenant per month, including parent-level assets that customers want tracked for maintenance costs or location.

Capacity increases by 100 with each Asset Management capacity licence. At 50 asset capacity licences, customers can manage unlimited assets at no extra cost.

Sensor Data Intelligence Add-in

Don't be scared by the tech-speak. The Sensor Data Intelligence Add-in simply makes specific business process (or 'scenarios') possible. For example, a "machine down" scenario lets maintenance teams detect and send out machine failure alerts.

These licences come with capacity for one scenario and 10 machines per tenant per month. Customers can buy extra capacity for one scenario and 10 machines, or just 10 machines.

At either six scenario and 60 machine licences or 100 machine licences, customers can manage unlimited scenarios and machines without paying more.

Cloud and Edge Scale Unit Add-ins for Supply Chain Management

'Scale units' may sound like a currency in a cheesy sci-fi movie. But in the real world, they boost the processing capacity of customers' workloads for smooth supply chain management—even at peak times.

Scale units run in the cloud, on the edge, and also on-premise. Customers can buy multiple Cloud or Edge Scale Unit Add-ins.

These add-ins come in two sizes, with extra capacity options:

- Basic: 200,000 transactions per tenant per month – extra capacity of 10,000 transactions
- Standard: 1,500,000 per tenant per month – extra capacity of 100,000 transactions

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SUPPLY CHAIN MANAGEMENT SECURITY ROLES

ROLE	SECURITY ROLE DESCRIPTION	TEAM MEMBERS	OPS ACTIVITY	SCM
Asset Management				
Maintenance requester	Creates maintenance requests.	●	●	●
Maintenance worker	Documents maintenance events and responds to maintenance enquiries.		●	●
Maintenance clerk	Plans and authorises maintenance events. Maintains maintenance planning master data and responds to maintenance related enquiries.			●
Maintenance manager	Enables and reviews the performance of the maintenance process. Maintains master data and responds to maintenance related enquiries.			●
Cost Accounting				
Cost object controller	Monitors monetary and non-monetary performance of assigned cost objects.	●	●	●
Cost accountant	Implements dimensions, policies, and reporting structures according to the strategy set by the cost accounting manager.			●
Cost acountant clerk	Performs repetitive tasks aligned with predefined policies and reporting structures.			●
Cost accounting manager	Sets the overall strategy for how cost accounting is performed in the Enterprise.			●
Inventory accountant	Documents costs, inventory valuations, and cost accounting events. Responds to costs, inventory valuations, and cost accounting events enquiries.			●
Inventory accountant clerk	Authorises and maintains costs, inventory valuations, and cost accounting calculations. Responds to costs, inventory valuations, and cost accounting enquiries.			●
Customer Service				
Customer service representative	Documents customer service events and responds to customer service enquiries.		●	●
Customer service manager	Reviews customer service process performance and enables the customer service process.			●
Engineering				
Process engineer	Defines processes to make new products.			●
Process engineering manager	Reviews and authorises new production processes.			●
Product designer	Designs new and modifies existing BOM structures.			●
Product design manager	Reviews and authorises product BOM structures.			●
Distribution				
Receiving clerk	Documents receiving operation events and responds to warehouse receiving operation enquiries.		●	●
Shipping clerk	Documents shipping operation events and responds to warehouse shipping operation enquiries.		●	●
Warehouse worker	Documents warehouse operation events and responds to warehouse operation enquiries.		●	●
Materials manager	Enables and reviews processes, maintains master data, and responds to enquiries within logistics and material management.			●
Warehouse manager	Enables and reviews processes, authorises recordings, maintains master data, and responds to enquiries within warehouse management.			●
Warehouse planner	Plans and authorises warehouse work. Maintains warehouse planning master information and responds to warehouse work planning enquiries.			●
Field Service				
Field service technician	Visits customers in the field to perform service orders.		●	●
Service dispatcher	Organises the service technicians and prioritises service orders.		●	●
Service delivery manager	Reviews and enables the service order process.			●
Marketing				
Marketing coordinator	Produces and distributes marketing materials.			●
Marketing manager	Manages product marketing.			●
Manufacturing				
Waterspider	Responds to inventory needs on the production line.	●	●	●
Time registration user	Worker enabled to use advanced features for time registration.	●	●	●
Machine operator	Works on production orders and makes registrations in manufacturing execution.		●	●
Shop supervisor	Reviews the time registration process and maintains corrections. Authorises production feedback registrations and responds to enquiries from production.		●	●
Production manager	Reviews the production plan and ensures the proper resources are available.			●
Production planner	Schedules and plans productions.			●
Production supervisor	Enables the production process. Ensures the day-to-day execution of orders/jobs so machine operators know what to work on and who is available and can respond to the main requests from machine operator.			●
Procurement				
Buying agent	Documents purchase events and responds to purchase enquiries.		●	●
Vendor account manager	Documents vendor events and responds to vendor enquiries.		●	●
Purchasing agent	Documents request for quotation events and responds to request for quotation enquiries. Documents purchasing events and responds to purchasing enquiries. Maintains purchasing agreements and vendor master information.			●
Purchasing agent - public sector	Documents request for quotation events and responds to request for quotation enquiries. Documents purchasing events and responds to purchasing enquiries.			●
Purchasing manager	Reviews purchasing process performance and enables the purchasing process. Maintains purchasing agreements and vendor master information.			●
Quality Control				
Quality control clerk	Documents quality control events and responds to quality control enquiries.	●	●	●
Quality control manager	Enables and reviews processes, maintains master data, and responds to enquiries within quality control.			●
Sales				
Sales clerk	Documents sales events and responds to sales enquiries.		●	●
Sales representative	Documents sales events and responds to sales enquiries.		●	●
Sales manager	Reviews sales process performance and enables the sales process.			●
Transporation				
Transportation coordinator	Enables inbound, outbound, rating, routing, and handling of transportation process.			●
Logistics manager	Set up, maintain, and configure the network planning that are used in transportation management processes.			●

If you have any questions around licensing, please contact:

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