



THREE WAYS TO SEAMLESSLY ADD CLOUD CALLING FOR YOUR BUSINESS

1. MS TEAMS POWERED BY WESTCOAST CLOUD VOICE

Supercharge MS Teams with the ultimate UCaaS integration. Think Teams but with the ability to make inbound and outbound calls across multiple devices, dynamically route calls, set time of day, record calls, monitor via console – it's Teams with every Westcoast Cloud Voice feature you need!



REMOTE EASE

PERFECT FOR NEW REMOTE WORKING AND OFFICE HYBRID ENVIRONMENTS.

2. WESTCOAST CLOUD VOICE UCAAS

Westcoast Cloud Voice offers global availability and over 60 features including call recording, call flow design, time of day, reporting, eFax, soft client. Westcoast Cloud Voice offers end-to-end carrier services across software, hardware, international numbering and number porting with training and unlimited support.



QUICK DEPLOY

DEPLOY AND MANAGE WEST COAST VOICE REMOTELY WITH QUICK INTEGRATION.

3. BLENDED DELIVERY

MS Teams isn't always suitable for everyone so you can get the best of both worlds with a blended deployment. Whether it is direct routing or Westcoast Cloud Voice UCaaS, you get the same call reliability (99.999% uptime) and advanced phone features.



FLEXIBLE

INFINITELY SCALABLE WITH MULTIPLE PRICE AND INTEGRATION OPTIONS.

REQUIRED MS TEAMS LICENSE FOR INTEGRATION TO FUNCTION

SMB (1 - 300)




- **Microsoft 365 Business** Basic
 - **Microsoft 365 Business** Standard
 - **Microsoft 365 Business** Premium
1. SMB customers need to have the **Microsoft Business Voice without Calling Plan** add-on for this feature to work.
 2. This feature is not built into the licences and must be added by the MS administrator for each user.

ENTERPRISE (300+ USERS)

- **Microsoft 365:** E1 / E3 / E5 / F1
1. Enterprise customers need to have the **Phone System Add-on** added to their overall licence for integration to work. **Phone System** is included with the **E5 License**.
 2. Phone System predates Business Voice without Calling Plan and cannot be added to SMB customers as it is not compatible.

WESTCOAST CLOUD VOICE AND MS TEAMS

REVOLUTIONARY UNIFIED COMMUNICATIONS COMBINED WITH MICROSOFT'S SUITE OF COLLABORATION APPS GIVES YOU AND YOUR CUSTOMERS MORE WAYS TO WORK TOGETHER.

Features	 WESTCOAST CLOUD VOICE POWERED BY BLUEFACE	Microsoft Business Voice	 +  WESTCOAST CLOUD VOICE POWERED BY BLUEFACE
Global Availability	✓	!	✓
Carrier Services ¹	✓	!	✓
Call Recording	✓	!	✓
Hardware Provisioning and Management	✓	X	✓
Number Porting	✓	✓	✓
Callflows	✓	!	✓
Time of Day	✓	!	✓
Instant Message	!	✓	✓
eFax	✓	X	✓
Mobile Softphone	✓	✓	✓
Desktop Phone	X ²	✓	✓
Visual Voicemail	✓	!	✓
Calendar Integration	X	✓	✓
Simple Billing	✓	X	✓
Domestic E911	✓	!	✓
Call Presence	✓	!	✓
OTT (Over the Top)	✓	✓	✓



Available



Add-on or Limited



Unavailable

CONTACT CSP@WESTCOASTCLOUD.CO.UK TO LEARN MORE ABOUT **WESTCOAST CLOUD VOICE**, MS TEAMS AND HOW YOU CAN DEPLOY THE BEST COMBINED COLLABORATION SUITE IN THE UK.

¹ SERVICES INCLUDE CALL TERMINATION, NUMBER PORTING, HARDWARE AND SECURITY.

² WESTCOAST CLOUD NATIVE WEBPHONE COMING 2021.