



WESTCOAST CLOUD VOICE powered by Blueface

ALL-IN-ONE CLOUD BUSINESS PHONE SYSTEM THAT OFFERS
SIMPLE INTEGRATION TO SUPERCHARGE MICROSOFT TEAMS.



MULTIPLE DEPLOYMENTS. SEAMLESS INTEGRATION.

1. WESTCOAST CLOUD VOICE UCAAS

WCV OFFERS GLOBAL AVAILABILITY AND OVER 60 FEATURES INCLUDING CALL RECORDING, CALL FLOW DESIGN, TIME OF DAY, REPORTING, eFAX, SOFT CLIENT. WCV OFFERS END-TO-END CARRIER SERVICES ACROSS SOFTWARE, HARDWARE, NUMBERING (PORTING / INTERNATIONAL) WITH TRAINING AND UNLIMITED SUPPORT.



REMOTE EASE

PERFECT FOR NEW REMOTE WORKING AND OFFICE HYBRID ENVIRONMENTS.

2. MS TEAMS POWERED BY WESTCOAST CLOUD VOICE

SUPERCHARGE MS TEAMS WITH THE ULTIMATE UCAAS INTEGRATION. THINK TEAMS BUT WITH THE ABILITY TO MAKE INBOUND AND OUTBOUND CALLS ACROSS MULTIPLE DEVICES, DYNAMIC CALL ROUTING, TIME OF DAY, CALL RECORDING, VOICEMAIL TO EMAIL, CONSOLE SWITCH, eFAX AND INTERNATIONAL NUMBERING.



QUICK DEPLOY

DEPLOY AND MANAGE WCV REMOTELY WITH QUICK INTEGRATION.

2. MS TEAMS POWERED BY WESTCOAST CLOUD VOICE

MS TEAMS IS NOT ALWAYS SUITABLE FOR EVERYONE SO YOU CAN GET THE BEST OF BOTH WORLDS WITH A BLENDED DEPLOYMENT. DIRECT ROUTING (MS TEAMS-ONLY) AND FULLY INTEGRATED, YOU GET THE SAME STEADFAST CALL RELIABILITY (99.999% UPTIME) AND ADVANCED PHONE FEATURES.



FLEXIBLE

INFINITELY SCALABLE WITH MULTIPLE PRICE AND INTEGRATION OPTIONS.

REQUIRED MS TEAMS LICENSE FOR INTEGRATION TO FUNCTION

SMB (0 - 300)

- BASIC
 - STANDARD
 - PREMIUM
1. SMB customers need to have the Microsoft Business Voice without Calling Plan add-on for this feature to work.
 2. This feature is not built into the licences and must be added by the MS administrator for each user.

ENTERPRISE (300+ USERS)




- OFFICE 365: E1 / E3 / F3
 - MICROSOFT 365: E3 / E5 / F1 (FRONTLINE WORK)
1. Enterprise customers need to have the Phone System Add-on added to their overall licence for integration to work.
 2. Phone System predates Business Voice without Calling Plan and cannot be added to SMB customers as it is not compatible.
 3. Phone System comes with E5 licences. It is the only one that needs no add-on.

BECOME A WESTCOAST CLOUD VOICE PARTNER

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WESTCOAST CLOUD VOICE X MS TEAMS

REVOLUTIONARY UNIFIED COMMUNICATIONS COMBINED WITH MICROSOFT'S SUITE OF COLLABORATION APPS GIVES YOU AND YOUR CUSTOMERS MORE WAYS TO WORK TOGETHER.

Features	 <small>WESTCOAST CLOUD VOICE powered by Blueface</small>		 <small>WESTCOAST CLOUD VOICE powered by Blueface</small>
Global Availability	✓	✗	✓
Carrier Services*	✓	⚠	✓
Call Recording	✓	⚠	✓
Hardware Provisioning and Management	✓	✗	✓
Number Porting	✓	✓	✓
Callflows	✓	⚠	✓
Time of Day	✓	⚠	✓
Instant Message	⚠	✓	✓
eFax	✓	✗	✓
Mobile Softphone	✓	✓	✓
Desktop Phone	✗ ^{**}	✓	✓
Visual Voicemail	✓	⚠	✓
Calendar Integration	✗	✓	✓
Simple Billing	✓	✗	✓
Domestic E911	✓	⚠	✓
Call Presence	✓	⚠	✓
OTT (Over the Top)	✓	✓	✓

 As Standard

 Add-on or Limited

 Unavailable

CONTACT CSP@WESTCOASTCLOUDVOICE.CO.UK TO LEARN MORE ABOUT WESTCOAST CLOUD VOICE, MS TEAMS AND HOW YOU CAN DEPLOY THE BEST COMBINED COLLABORATION SUITE IN THE UK.

* SERVICES INCLUDE CALL TERMINATION, NUMBER PORTING, HARDWARE AND SECURITY.

** WESTCOAST CLOUD NATIVE WEBPHONE COMING 2021.