



WESTCOAST CLOUD VOICE  
powered by Blueface



# SPEED DIALS GUIDE

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# SPEED DIALS GUIDE

Speed dial allows you to configure your device sidecar to dial a specific number or extension at the touch of a button. Speed dial does not provide a lamp indication when that number is in use. It is simply used for one-touch calling.

Speed dials are only available for configuration on devices which have integrated function keys or an added sidecar – such as the HDV230, HDV330 and HDV20 – or our legacy Panasonic handsets UT133, UT136, UT248.

The **'Functions'** tab is only displayed in the UC portal for devices that support this functionality.

## CONFIGURING SPEED DIAL

To begin configuring a speed dial function, access the Device section of the portal (Phone > Devices) and click on the **'Edit'** button, denoted by a pencil, beside the device you wish to configure. On the **'Edit Device'** section page, select the **'Functions'** tab.

**Tip:** begin configuring device functions from line 5, as lines 1–4 are generally used for call management (receiving incoming and outgoing calls).

Click on the **'Edit'** button beside the line you wish to configure. This populates the **'Edit Device'** button functions screen.

**Edit Device Button Function: 2**

Choose a type:  BLF  Line  Speed Dial  Park

Select Line from Device

*The parameter is a line from the same device.*

**Device Card:**  
PANASONIC KX-HDV230  
MAC Address: 080023ED93CD  
Comment: 080023ED93CD

**Name:**  
Agostino Pinna ✓ Selected

**Display Name: \***  
Agostino Pinna

**Selected Line:**  
Agostino Pinna [X]

Cancel [X] Save [→]

- A** Firstly, select **'Speed Dial'** as your function type.
- B** Under **'Display Name'**, enter the name you wish to display for this speed dial on your sidecar or function key.
- C** Under **'Parameter'**, enter the number you wish to set as your speed dial.
- D** Once you are satisfied with your configuration, click **'Save'**.

**Please note:** If you're setting an international number, please enter the international dialling code.

**Edit Device Button Function: 2** ✕

Choose a type:  BLF  Line  Speed Dial  Park

*Connect a button to a number that is going to be called whenever the button is pressed.*

**Display Name:**

**Parameter:**

ⓘ Please enter a phone number

**Cancel** **Save**

Repeat the above steps for all speed dials you wish to add as a function.



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## USEFUL CONTACTS

To set up partner or customer accounts on Westcoast Cloud Voice portal please email:  
**[admin@westcoastcloud.co.uk](mailto:admin@westcoastcloud.co.uk)**

For sales info: **[voice@westcoastcloud.co.uk](mailto:voice@westcoastcloud.co.uk)**,  
or support: **[support@westcoastcloud.co.uk](mailto:support@westcoastcloud.co.uk)**